

PRODUCT CERTIFICATION

Ensuring Construction Material Quality
Through Certification



Vision

To be recognized as the specialized Malaysia Certification Body that focuses on ensuring construction material quality through inspection and certification in the Malaysian Construction Industry

About CREAM Certification Services (CCS)

- Established in 2014 and managed by Construction Research Institute of Malaysia (CREAM)
- Management and operation of the certification service are based on the International Standard ISO/IEC 17065:2012.
- The product certification is a Type 5 product certification based on International Standard ISO/IEC 17067.
 - To provide certification services to the construction industry mainly on building materials, construction materials, and other products related to the construction industry especially products listed in Schedule 4 Act 520 CIDB (Amendment 2011) in fulfilling Certificate of Approval (COA) and Perakuan Pematuhan Standard (PPS) requirements by CIDB.

Benefits of Product Certification

- Validate that the product meets the Regulatory, National, and International quality standards.
- Boost productivity, reduce defects and improve overall quality of the products.
- Comply with construction industry standards and Fourth Schedule Act 520 CIDB (Amendment 2011).
- Provide confidence and assurance to consumers, CIDB, industry and other interested parties.
- Facilitate trade, market access, fair competition, and consumer acceptance of product on a national, regional and international level.



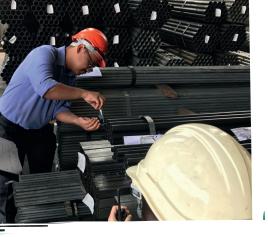
















Why Choose CREAM Certification Services (CCS)?

- CCS is the first Certification Body in Malaysia that is accredited to ISO/IEC 17065:2012 by Department of Standards Malaysia (DSM) for the scope of **Ready-Mixed Concrete.**
- Highly trained and skilled technical auditors with a wealth of industry knowledge.
- Competitive and affordable certification fee.
- Fast and swift customer support services to handle customers' queries.
- Certification process delivered within realistic yet fast timeline.
- Fulfil industries' needs and requirements.



Our **Expertise**

- Ready-Mixed Concrete
- Cement
- Iron and Steel
- Metal Scaffolding
- Aluminium Frame (Door and Window)
- Precast Concrete System
- Precast Concrete Piles
- Blockwork System
- Ceramic Tiles
- Sanitary Wares



CREAM Certification Services (CCS) Product Certification Process

- 1. Enquiry
- 2. Application
- 3. Document Review
- 4. Factory/Plant Audit
- 5. Product Sampling and Testing
- 6. Recommendation
- 7. Review and Approval
- 8. Issuance of Certificates
- 9. Surveillance Audit
- 10. Recertification Audit, Additional Scope, Suspension, Withdrawal and **Termination**

We inspect. We test. We certify.

CONTACT US Makmal Kerja Raya Malaysia (MKRM)

Lot 9 Seksven 91 Jalan Chan Sow Lin 55200 Kuala Lumpur Phone: +603 9212 0165

Email: ccs@cream.my / syed@cream.my

CONNECT WITH US

Phone: +603 2779 1479 Email: general@cream.my Website: www.cream.my









Construction Research Institute of Malaysia



